



Integrated System News Bulletin

NEW MEDI-CAL NATIONAL PROVIDER IDENTIFIER (NPI) ONLY EDITS

Attention: **FEE-FOR-SERVICE DDE
PROVIDERS/BILLING
AGENTS ONLY**

STOP – Impact to You

Effective May 23, 2008, the State Department of Mental Health will begin rejecting all Medi-Cal claims submitted without a valid National Provider Identifier (NPI) number in the billing provider and rendering provider fields.

CAUTION – What You Need to Know

Effective May 19, 2008, the Integrated System (IS) will begin validating all Medi-Cal claims to ensure a structurally “valid” NPI number exists for the Billing Provider and Rendering Provider fields.



If an NPI number is missing in the Billing Provider or Rendering Provider NPI section of the IS, a Red \$ will appear on the Provider’s workspace and the following error message will appear on the IS Reports:

“Error Code 206: NPI Denial - Missing”

If the Billing Provider or Rendering Provider NPI number that was supplied to DMH is invalid or does not match what is in the IS, a Red \$ will appear on the Provider’s workspace and the following error message will appear on the IS Reports:

“Error Code 208: NPI Denial – Not Matched”

DMH cannot confirm the accuracy of the NPI on the claim. DMH can only confirm that its structure is correct and that it matches what was entered into the IS. It remains the provider’s responsibility to verify that the correct NPI is in the IS and on their claims.

GO – What You Need to Do

Please note: Due to the State’s NPI certification and implementation requirements, it is anticipated that Medi-Cal claims, entered in the IS, on or after May 19, 2008, will be submitted to the State beginning the week of June 2, 2008. Therefore, to prevent your claims from being denied, please ensure that claims reaching the six-month billing time limit before June 2, 2008, have a proper late code.

If the above referenced error messages occur for the **Billing and/or Rendering Provider**, please contact the Provider Relations Unit at (213) 738-3311. Provider Relations staff will require a faxed NPI notification/confirmation, completion and submission of a Rendering Provider Form to either add or correct provider information in the IS.

The Rendering Provider Form may be faxed to (213) 351-2024 or mailed to the address listed below:

Medi-Cal Professional Services - Provider Relations Unit
Attention: Kathy S. Jones
550 South Vermont Avenue, 7th Floor, Room 704,
Los Angeles, CA 90020

The Rendering Provider Form and instructions may be downloaded at the following website: http://dmh.lacounty.gov/hipaa/ffs_ISForms.htm

If you have any questions regarding the new Medi-Cal NPI edits, please contact the Provider Relations Unit at (213) 738-3311.